



Compatible Browsers

Browser Limitations

For maximum security, always use the latest browser version. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by FIS.

Because of evolving technology, many users' browsers are now forcing updates to the latest version using automatic downloads. The user may not even be aware the browser has been updated. Additionally, FIS may not have advance notice of the availability of a beta version for pre-certification or the opportunity to test prior to general market availability. One exception to this is Microsoft Internet Explorer®, which is made available in beta prior to general release.

Once updated, many browsers cannot be set back to earlier versions if a problem occurs. Therefore, FIS will always support users on the latest version of all identified supported browsers.

FIS continues to be proactive in evaluating and testing new browser versions. However, it is possible that a user may be using a more recent version than the fully tested versions as follows.

The compatible browsers for the 2016 R1 release are:

Online Banking

iOS or Device	Microsoft Internet Explorer®	Apple Inc. Safari®	Google Chrome™	Mozilla Firefox®
Windows 7	10.0 - 11.0	N/A	48	44
Windows 8	10.0 - 11.0	N/A	48	44
Windows 10	11.0 and Microsoft Edge 25.0	N/A	48	44
Mac OS X 10.10.4 Yosemite	N/A	8.0.7	47	40
iPad 3	N/A	8.4.1	N/A	N/A
Galaxy 10.1	N/A	N/A	N/A	20

Web Administration

Operating System	Microsoft Internet Explorer
Windows 7	10.0 – 11.0
Windows 8	10.0 - 11.0
Windows 10	11.0